

**ON-SITE E-COMMERCE PARTS  
ORDERING FROM PRODUCTS BEING SERVICED**

**Abstract of the Disclosure**

5 A method for ordering parts for a machine being serviced within an e-commerce environment transmits diagnostic data from a local computing device at the machine to a host computing device via a network. A part to be replaced within the machine is identified as a function of the diagnostic data. A part identifier is determined as a function of the part and retrofit information stored on the host computing device. The part identifier is transmitted from the host computing device to an order processing device.